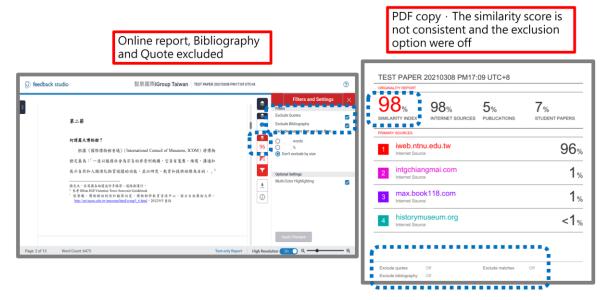
Q: I have turned on the Exclude bibliography and Exclude Quote option in my Similarity Report. The Similarity score did drop down in my report, but after I downloading the PDF report, the reference and quotation were remained unexcluded, and the similarity score didn't drop down, how to resolve this issue?



Alternative option - Change to Text-only report and download the copy :

1. Access your similarity report by clicking at the score

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2. Click at the Text-only report on the bottom of the viewer



3. A new tab shows up, please select show 'highest matches together' in the drop-down

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4. Click at 'exclude quoted' and 'exclude bibliography'

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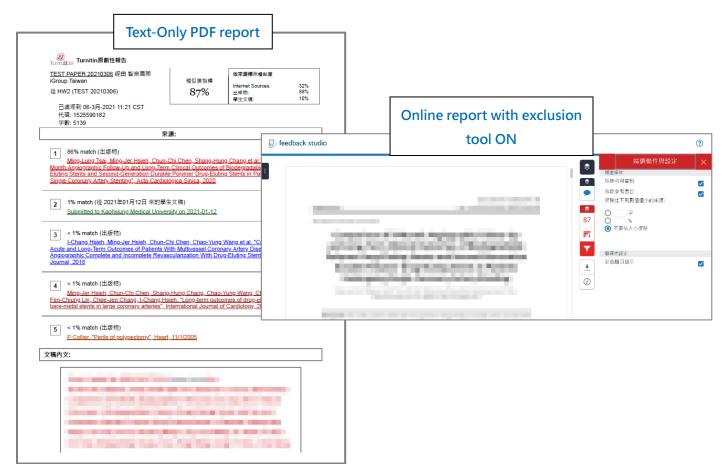
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